

Maine Center for Disease Control and Prevention

WIC Nutrition Program

Effective: October 1, 2021
Revised: October 1, 2024

Policy No. IS-5

Local Agency Information Technology Requirements Authority

7 CFR Part 246.4(a)(11)

Policy

1. Local Agencies shall be responsible for purchasing or providing their own laptop computers, network systems, hardware, internet access, data plans, hotspots, and software necessary for completing all automated data processing functions as required by Federal and State agencies, including maintaining requisite levels of data security (See Policy IS-4, Data Security).
2. Local Agency shall be responsible for providing Information Technology support and services.

Procedure

1. Local agencies shall ensure the following requirements are met in order to effectively and efficiently operate the MIS system:

- 1.1. A laptop computer certified for and running Windows 10 Professional, 32 or 64 bit processor, with at least 8 GB of RAM, operating with full administrative rights for the current MIS System. Preparation for the updated application deployment include the following specifications:

Minimum Configuration	
Operating System	Microsoft Windows 10 or Microsoft Windows 11
Web Browser	Google Chrome or Microsoft Edge
CPU	2.25 GHz (x64)
RAM	8 GB
STORAGE	30 GB Free Space

- 1.2. Microsoft Office suite (Outlook, Word & Excel, at a minimum)
- 1.3. A process to ensure current upgrade of Microsoft security patches to laptops
- 1.4. A commercial-quality antivirus protection product with regular updates

- 1.5. Reliable access to the Internet at all WIC facilities (main sites and outreach locations)
 - 1.5.1. Hard wired connection to the internet with minimum of 15 mpbs recommended for optimal MIS performance.
 - 1.5.2. If no hard wired connection is available, wireless internet connection with minimum of 15 mpbs may be used.
 - 1.5.3. Secure and password protected local agency provided hotspots to support authentication and application usage.

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- 1.6. Network file storage with secure controlled access and tested backup and disaster recovery. Recent backup media must be stored offsite in case of site disaster.
- 1.7. LAN-connected non-check [non-MICR] printer(s) available for general printing needed.
- 1.8. Full access to the Internet to research nutrition and breastfeeding information and resources for participants and programmatic needs

2. All laptops must have the following items loaded:

- 2.1. SpiritWebSoftware
- 2.2. Appropriate browsers to access SpiritWeb = Chrome or Edge
- 2.3. Local Agency Main Site Printer Drivers
- 2.4. Scanner Driver
- 2.5. Outreach Printer Configuration, Setting the IP Address – Laptop (Full Instructions)
- 2.6. Solutran SOAR Application Access
- 2.7. Power BI Access for running reports
- 2.8. Card Reader to support EBT card data entry
- 2.9. One Call Now Text Application Access
- 2.10. The latest version of SWIPE
- 2.11. Connect with Multi-Factor Authentication for WIC Directors in order to access PowerBI reports.